

### **Job Description**

Job Title Food and Beverage Manager

**Reporting to** General Manager

**Responsible for** Front of house team members focusing on bar and kitchen

staff

**Hours** Full Time 35-45 hrs per week including evenings and

weekends

Closing date9th March 2022Rate of payUp to £28 000LocationGenesis Cinema

#### **Job Purpose**

To make Genesis' food and beverage offerings a major incentive for customers weather watching a film or just visiting the kitchen and bar, continuing to make the cinema a hub of excitement and entertainment every night of the week.

To ensure a high standard and adaptable approach to food and beverage offerings across all stations with a focus on bar and kitchen.

To ensure the smooth running of the food and beverage station and cater to general release cinema guests and high volume events.

To develop the menu with a creative and experimental outlook

To train the staff to deliver all products and offerings in a timely fashion and to a high standard.

To assist with ordering stock and stock counts.

## Key responsibilities and duties

- Improve and regularly update the menu to reflect current trends and tastes offering an experimental and creative approach.
- Leading, managing and motivate a team of up to 12 staff per shift ensuring high performance standards including conducting appraisals and training in line with relevant company procedures and H&S guidelines.
- Work closely with the events team to manage and facilitate over 200 events each
  year, creating custom menus when required and ensuring that orders can be
  delivered on time and to the brief.
- Train staff to ensure a unified high level of customer service in line with our core family values.
- Ensure cleanliness, food hygiene and health and safety procedures are up-to-date and adhered to by all staff.
- Maintain the safety and security of the bar for customers and staff according to company policy and relevant law.

- Manage stock levels, place orders and assist with stock counts.
- Respond to customer issues in person and be able to trouble shoot a variety of issues.
- Maintain and develop relationships with current and new local and national suppliers and partners and negotiate deals with them.
- Constantly be looking to update the menu to reflect and anticipate trends and tastes with focus on creating bespoke cocktails for events and hires.
  - Able to prepare food and beverages in a timely manner and to a high standard.

# **Personal Specification**

#### **Bar Manager**

Requi	rement	Essential or Desirable			
Education, Training and Qualifications					
•	First Aid certificate	Desirable			
•	COSHH training	Desirable			
•	Food Safety Level 2	Essential			
Experience					
•	Cocktail bar experience	Essential			
•	Leading a team during high volume event situations	Essential			
•	Creating bespoke cocktails	Essential			
•	Managing stock levels	Essential			
•	Stock ordering	Essential			
•	Event catering	Desirable			
•	Working in a kitchen	Essential			
•	Taking order and preparing food	Essential			
Knowledge					
•	A deep passion for film and cinema	Desirable			
•	An understanding of food hygiene, first aid and health and safety	Essential			
	practices				
•	Extensive knowledge of cocktails and mixology	Essential			
Skills and Competence					
•	Excellent Time Management Skills	Essential			
•	Ability to delegate	Essential			
•	Clear communication skills	Essential			
Personal attributes					
•	A passion for customer service and providing unique experiences				
•	An eye for service and presentation detail				
•	Positive and proactive attitude				
•	A team player who leads by example				
•	Enthusiasm for developing and experimenting to improve food and				
	beverages offerings.				
•	A creative flair to working with a willingness to adapt and react to				
	changes				